

Celebrating 25 Years of



OPERATION
NEW HOPE

*Rebuilding Lives.
Restoring Communities.
Renewing Hope.*

Dear Friends and Supporters,

As we celebrate 25 years of service, I am filled with pride for all that Operation New Hope has accomplished, and with anticipation for what lies ahead. Since our founding in 1999, our mission to provide second chances to individuals impacted by the criminal justice system has remained steadfast. What started as a small, community-focused initiative has grown into a nationally recognized leader in reentry programs, helping thousands of people across Florida rebuild their lives with dignity and purpose.

Over the past quarter-century, Operation New Hope has expanded far beyond our original vision of transforming neighborhoods impacted by poverty, crime, homelessness, disrepair and drug addiction. With your help, we've successfully built and sustained impactful programs like **Ready4Release**, **Ready4Work**, and **Ready4Success** which have now helped over 15,000 people break the cycle of incarceration, addiction, and poverty. Our focus on employment, housing, and holistic support has created life-changing opportunities for individuals, their families, and their communities.

During the past few years, we have seen incredible change in our organization since answering the call to meet the critical needs of the thousands who return home from Florida's jails and prisons every month. We have grown from just one program location to a **Statewide Reentry Network** with pre-release services in more than 40 prisons and post-release program locations in Jacksonville, St. Augustine, Orlando, Space Coast, Tampa, and St. Pete serving over 2,000 people per year.

As we enter the next 25 years, our goals are as ambitious as ever. We will continue expanding our programs into new regions across Florida to reach more individuals, develop deeper relationships with community partners and employers, and create even stronger pathways to sustainable careers and housing. Our vision for the future includes:

- **Doubling our impact** by expanding **Ready4Work** and **Ready4Release** to new locations and increasing the number of individuals we serve annually.
- **Strengthening our advocacy efforts** to drive systemic change in reentry policies, ensuring that everyone has the opportunity for a fresh start.
- **Increasing our focus on mental health and family support services** to provide comprehensive care that addresses the root causes of recidivism.
- **Leveraging technology and data** to enhance our program delivery, enabling us to better track outcomes, measure impact, and tailor services to meet individual needs.



The road ahead is challenging, but with your continued support, I am confident that we will achieve these goals. Together, we are creating a safer, more just, and more hopeful society—one second chance at a time. Thank you for standing with us on this journey. Here's to the next 25 years of hope, transformation, and success.

With gratitude and hope,

Reggie Fullwood
President & CEO
Operation New Hope

***“To me, hope is the willingness to take
the first step when all seems lost.”***

- Javon S., Ready4Work graduate

OPERATION NEW HOPE

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Meeting Florida's Reentry Crisis Head-On

Florida has the 3rd largest incarcerated population in the U.S. and each year, 600,000+ people are released from the State's jails and prisons, facing significant barriers to employment, housing, and stability. To address these critical needs, Operation New Hope is expanding our proven **Ready4Release** and **Ready4Work** programs to new locations, continuing to build out our Statewide Reentry Network.

Delivering Measurable Impact and Return on Investment

Our programs offer more than second chances—they deliver a substantial return on investment for Florida's communities. By connecting individuals with stable employment, we not only break the costly cycle of incarceration but also strengthen the tax base. Each person we help transition from dependence to self-sufficiency contributes to, rather than drains, our local and state resources. This creates significant cost savings, as incarceration costs billions annually in taxpayer dollars at the local, state, and federal levels.

Proven Results: Lower Recidivism, Greater Savings

The effectiveness of our approach is clear. Clients who receive support and training through our **Ready4Work** program have a recidivism rate that is 1/3 of the State's. This reduction transforms lives, and saves millions in taxpayer dollars by avoiding the repeated costs of incarceration and lost tax revenue.



READY4WORK
Jacksonville

READY4WORK
St. Augustine

READY4WORK
Orlando

READY4WORK
Space Coast

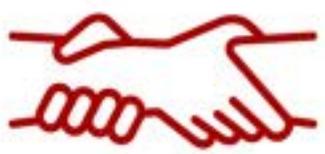
READY4WORK
Tampa

READY4WORK
St. Pete

READY4RELEASE
40+ PRISONS AND JAILS SERVED

1,650+

Individuals Served Prior to Release with Employment Skills, Transition Plans, and Fatherhood Training



1,500+

Returning Citizens Receiving Comprehensive Reentry Support



3,150+

Months of Safe, Stable Transitional Housing Provided to Clients



\$32.1M+

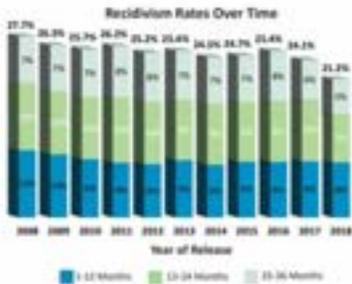
Total Annual Earnings of Program Participants Placed in Living-Wage Jobs



2024 IMPACT



Since 1999, Operation New Hope has provided second chances and opportunities for those who have often been marginalized by society, even after they have paid their debt to society. Rebuilding lives through job training, career placement, and wraparound support services including mental health, housing, and transportation, we help people break free from poverty and involvement with the justice system, forge pathways to sustainable employment and open doors to brighter futures. As Operation New Hope reflects on 25 years, it is not only a time for celebration but also rededication to our mission. The challenges facing justice-impacted communities continue to evolve, and the need for innovative solutions remains critical. Here are some of our top 25 achievements of the past 25 years:



Reducing Recidivism in Florida

The Florida Department of Correction reports that Florida's recidivism rate has declined from 27.7% in 2008 to 21.2% in 2018. Operation New Hope's work over the past 25 years has contributed to this reduction. Our programs present a significant return on investment by improving the tax base, reducing recidivism, and decreasing corrections costs.

Reinvesting Over \$75 Million in Our Communities

The valuable commitments from our generous donors have helped elevate Operation New Hope to the status of a national leader in the field of reentry. Their trust in our work and continued support has helped us attract the attention of the last four White House Administrations, federal, state, and local representatives, and other foundations and donors, and their dollars have allowed us to leverage even more government funding. Investment in Operation New Hope exemplifies what can be achieved by developing Public/Private Partnerships. During the past 25 years, we have reinvested over \$75,000,000 in our communities through reentry training and support designed to reconnect people to the workforce and their families.

\$3.62
Return on Investment
 tax payer benefits for every \$1 spent
 on our life-changing programs

*based on recidivism reduction, annual cost to incarcerate & average length of sentence



Helping Incarcerated Fathers Become Better Dads

Operation New Hope has been delivering the InsideOut Dad program inside correctional facilities since 2014 as part of our mission to break the cycle of generational incarceration. We are proud to partner with Florida's Father First initiative to expand our delivery to an additional 300 incarcerated fathers every year at prisons across the state. Expanding opportunities for incarcerated fathers to have access to evidence-based education helps ensure the physical, emotional, and economic well-being of their children and families.

Fostering More Voices of Hope

"After 27 years of addiction, 2 years of living on the streets, and 6 visits to jail, I finally decided to enroll at Operation New Hope. There, I was given the opportunity to learn things I had long forgotten – things like resume writing and job interview skills. But the most important part of the program for me was the meeting setting and weekly art therapy sessions. Both helped me blossom socially after being introverted and antisocial for so long, lost in addiction and homelessness.

"I am now living purpose over a paycheck. What I learned at Operation New Hope has become the story that I share to help others. I have been at Tides Edge Recovery for 3 and 1/2 years, running 4 Art Therapy classes a week, and leading book studies and meditation sessions. I am a sponsor to 10 guys and my son is back in my life after 17 years of being lost in my drug addiction. I am going back to school to study counseling or therapy so I can pass the gift that I have on to others. I've grown to be a man who is reliable with an evolved personality that came out of the darkness of addiction. I was once so selfish and full of rage, but that has completely flipped in the last 4 years. **I am now joyous, full of hope, and truly free.**"



Ready4Work Jacksonville - Michael M.



Ready4Work Orlando - Jazmin Y.

"I had a lot of goals for myself and my life for when I got out, so I decided to attend the **Ready4Work** program. I wanted to truly change and was ready to be challenged. My team always supported me in that and pointed me in the right direction.

"The first thing I wanted to do was get a job to be able to support myself and my family. To do that, I knew I didn't want a minimum wage job. They listened and set me up with some higher paying job options, and after some searching I found a job making \$19.50 per hour. That position had a three-round interview process, I am a well-spoken and confident person so I was not nervous, but my team was still with me through all of it.

"I have my own place, my own vehicle, my driver's license, and I am off probation. A goal I am currently working towards is getting my kids back. I am still not exactly where I want to be, but I have come a long way from where I was. **I really believe that if you have the motivation, and support, you will be able to meet your goals.** They go hand in hand, and you need both. Without one you are bound to stumble. I can see why so many people stumble without support, so I am grateful for the people that I have."

Special Thanks to Our Major Funders!



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Transparency
2024

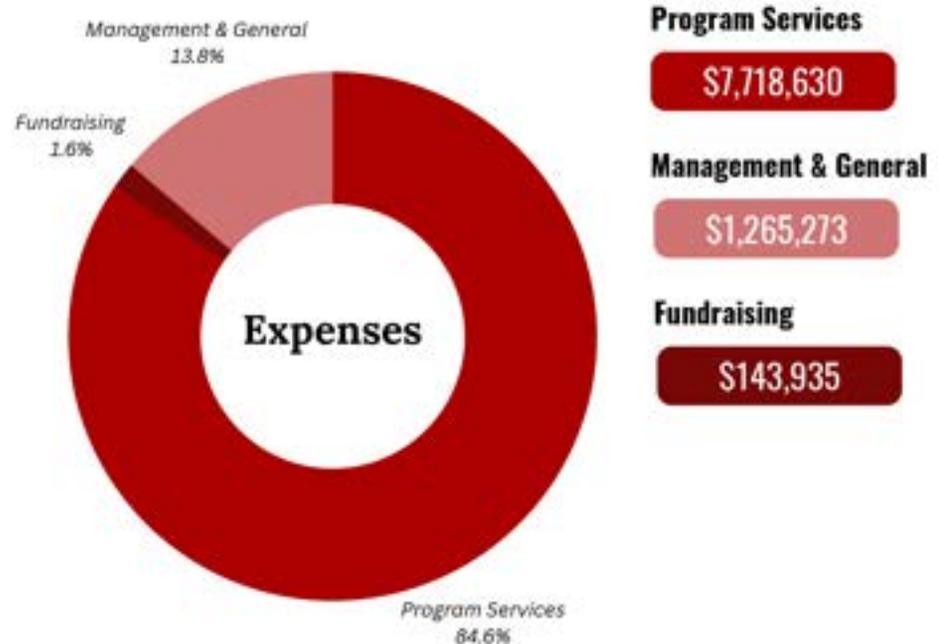
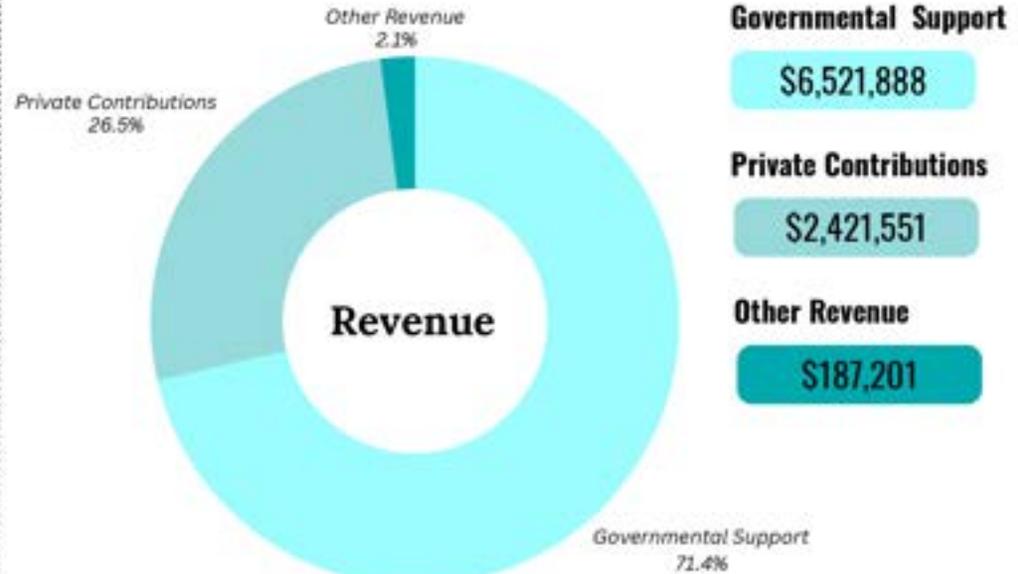
Candid.

We're proud to report that we have earned Candid's Highest Seal of Transparency! By sharing metrics that highlight the progress we are making toward our mission, we're helping our donors and community stakeholders directly see the impact your support is making to move our organization forward.

And thanks to our committed Board of Directors

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Through Employment, We Empower Join Us in Inspiring Hope!

Hire

Support second chances while taking advantage of free staffing services. Our clients are vetted, workforce skills trained, and drug-free to ensure we provide our employment partners with qualified, reliable, and cost-saving placements. Our team of dedicated staff supports the success of every hire by providing ongoing employment assistance, coaching, and retention incentives. Benefit from a variety of tax credits to reduce costs while providing life changing opportunities.

Volunteer

Our goal is to change lives and rebuild careers, and getting our clients comfortable with job interviewing is critical to their long-term success. That's where professionals from the community can help! We invite you to use your expertise to lead mock interviews during our Career Development training sessions and help our clients gain the confidence and skills needed to redefine their lives and build successful careers. Volunteer to lead a Mock Interview today!

Support

At Operation New Hope, we believe that we are all better than our worst mistake, worst day, or worst decision. When you invest in our life-changing services, you help build and expand pathways to achieve social and economic mobility. Your gift will help us provide critical training and support to the thousands of people returning every month to communities across Florida. Join us in breaking the cycle of incarceration, addiction, and poverty and give the gift of *HOPE* today!

OPERATION
NEW HOPE

Celebrating **25** *Years*

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Ready4Work Jacksonville - 1830 North Main Street, Jacksonville, FL 32206 | 904.354.4673

Ready4Work Orlando - 617 North Magnolia Avenue, Orlando, FL 32801 | 321.234.4782

Ready4Work Space Coast - 825 Temple Street, Cocoa, FL 32922 | 321.305.6027

Ready4Work Tampa - 4017 W Dr MLK Jr Blvd, Ste 101, Tampa FL 33614 | 813.360.0280

Ready4Work St. Pete - 950 20th Street South, St. Petersburg, FL 33712 | 727.350.2644